



# Useful Information

\* J: Japanese E: English C: Chinese K: Korean

## ? Tourist Information Centers



— Around Hokkaido —

### Hokkaido-Sapporo Tourist Information Center

A tourist information center located inside JR Sapporo Station, providing information on Hokkaido as a whole, as well as details of JR services.

Location: West Concourse North Exit, JR Sapporo Station **C-2**

Tel. 011-213-5088 (J / E / C / K)

Open year-round 8:30 to 20:00  
(JR information desk to 19:00)



### Get a "Free Wi-Fi card"

If you use the "Free Wi-Fi Card" and connect it with "0000FLETS-PORTAL" in the free Wi-Fi area, then you can use Wi-Fi for 14 days free of charge. (Please present your passport to receive the card.)



— Around Sapporo —

### Sapporo Citizen Contact Center

Sapporo Citizen Contact Center is an information service system provided by the City of Sapporo. Staff will be pleased to answer quick questions regarding living in or visiting Sapporo, and provide information on events, public transportation, etc.

Tel. 011-222-4894 (J / E / C / K)

Fax 011-221-4894

E-mail: info4894@city.sapporo.jp

Open year-round 8:00 to 21:00



— Jozankei area only —

### Jozankei Tourist Association

The Jozankei hot springs are less than an hour's drive south of the city center. This information center provides accommodation information & reservations, as well as information on activities such as fruit picking, canoeing, horse riding, trekking, footpaths, etc.

Location: Jozankei Onsen Higashi 3-chome, Minami-ku, Sapporo **I-5**

Tel. 011-598-2012 (J / E / C)

E-mail: kankouyoukai@jozankei.jp

<http://jozankei.jp/en/> (reservation here)

Open daily from 9:00 to 17:00 (except for year-end and New Year holidays)



### Sapporo Tourist Association "Cuckoo's Window"

Kita 1-jo Nishi 2-chome, Chuo-ku, Sapporo (Hokkaido Economic Center— Sapporo Tourist Association) Tel. 011-251-2141 (J / E) **C-3**

### Odori Park Information Center & Official Shop

Odori Nishi 7-chome, Chuo-ku, Sapporo (J / E / C / K) **C-3**

### Sapporo International Communication Plaza

MN Bldg. 3F, Kita 1-jo Nishi 3-chome, Chuo-ku, Sapporo Tel. 011-211-2105 (J / E) **C-3**

## Rent-a-Car Agencies

Toyota Rent-a-Lease Shin Sapporo Reservation Center	0120-511-620 (J / E)
Toyota Rent-a-Lease Sapporo Reservation Center	0123-40-0100 (J / E)
Nippon Rent-a-Car	011-232-0921 (J / E)
Orix Rent-a-Car Hokkaido Reservation Center	0120-24-0543 (J / E)
Honda Rental & Leasing Sapporo Reservation Center	0120-053-539 (J)
Nissan Rent-a-Car Reservation Center	096-355-6752 (J / E / C / K)
Times Car Rental	050-3786-0056 (J / E)
JR Hokkaido Rental & Leasing Reservation Center	011-742-8211 (J / E)
OTS Rent-a-Car Reservation Center	0123-27-7000 (J / E / C)

## Bicycle Rental

"Eki Chari" Rent-a-Cycle .....011-251-3060 (J)  
¥500/day; open 6:00 to 24:00 (Apr. – Nov.) **C-2**

## Consulate General

### The U.S. Consulate General Sapporo, Japan

Kita 1-jo Nishi 28-chome, Chuo-ku, Sapporo Tel. 011-641-1115

### Australian Consulate Sapporo

Kita 5-jo Nishi 6-chome, Chuo-ku, Sapporo Tel. 011-242-4381

## Emergency

Police: 110 (J / E)

Fire Department / Ambulance: 119 (J / E)



## Information on Discount Tickets

### Bargain Ticket Sapporo Select

Year-round

Discount tickets are available for 7 popular facilities of Sapporo (Historical Museum of Hokkaido, Sapporo TV Tower, Sapporo Hitsujigaoka Observation Hill, Historical Village of Hokkaido, Okurayama Viewing Point Lift, Sapporo Winter Sports Museum, Mt. Moiwa Ropeway).

**Course A Ticket** (¥1,980; Elementary school students ¥980)  
Mt. Moiwa Ropeway + 2 facilities

**Course B Ticket** (¥1,200; Elementary school students ¥500)  
3 facilities excluding Mt. Moiwa Ropeway.

Tickets outlets Available at the entrances of the facilities above or at the Hokkaido Sapporo Tourist Information Center (In JR Sapporo Station)

\* The facilities above may be closed on certain days. Please make sure ahead of time.



## Public Transportation

### JR Hokkaido



The JR Hokkaido train network links Sapporo and other cities in Hokkaido.

### Hokkaido Rail Pass

The pass is a rail pass for exclusive use by overseas visitors to Japan, providing unlimited travel on JR trains (including Limited Express trains). Other money-saving tickets for tourists based in Sapporo are also available. For more travel and ticket information, please visit the website below.

<http://www2.jrhokkaido.co.jp/global/index.html>

Please note that JR tickets and passes cannot be used on subways, streetcars or buses (except for JR fixed-route buses in the city, similar to the one in the photo).



Tel. 011-222-7111 (J)




Open year-round 6:30 to 22:00

### City Transportation

Subway, bus and streetcar services are available in Sapporo, enabling you to access most major tourist spots in the city.




### Subways

The subway system consists of three lines – Namboku , Tozai  and Toho  – and a station-numbering system has been employed. Connecting bus services are available from major subway stations. The minimum fare is ¥200 for adults.



### Streetcars

Streetcars  are also available as a convenient means of transportation in the city center. The minimum fare is ¥170 for adults.

### One-Day Passes

#### Common-Use One-Day Card

The Common-Use One-Day Card is valid for unlimited use of municipal transportation systems (subway and streetcar), Hokkaido Chuo buses, JR Hokkaido buses and Jotetsu buses throughout Sapporo (excluding long-distance routes) for a single day.

[ Price → ¥1,000 for adults, ¥500 for children ]

[ Card outlets → Any subway station  
On board the aforementioned buses ]

#### One-Day Card for Subway Only

This card is valid for unlimited subway use for one day.

[ Price → ¥800 for adults, ¥400 for children ]

[ Card outlets → Any subway station ]

\* On Saturdays, Sundays and national holidays, a lower-priced Donichika Ticket (¥500 for adults, ¥250 for children) is available



#### Dosanko Pass

This pass is valid for the unlimited use of streetcars by one adult with one child for one day. Passes can only be used on Saturdays, Sundays and national holidays.

[ Price → ¥300 ]

[ Card outlets → On streetcars and the Odori Station Commuter Pass Sales Office ]



For further information, contact Sapporo Citizen Contact Center

Tel. 011-222-4894 (J / E / C / K)

E-mail: info4894@city.sapporo.jp



## Sightseeing Bus

### Scheduled Sightseeing Bus

A regular sightseeing bus service is now being offered to enable visitors to experience everything Sapporo has to offer. Various seasonal tours are available, as well as half-day, full-day, dining and night-view tours. All tours depart from and arrive at Sapporo Station Bus Terminal.

Reservations required.

Please contact Hokkaido Chuo Bus → for more details.

Tel. 090-2873-8237 (J / E / C)


<http://teikan.chuo-bus.co.jp/en/>

Email: hokkaido.chuobus2@gmail.com

Opening hours: 10:00 – 18:00 (Mon. – Fri.)



### Loop Buses

The following two loop buses are available for you to explore the streets of Sapporo at your leisure: "Sapporo Walk" bus (Chuo Bus **【環88】**)  Year-round

For Sapporo Beer Garden, Sapporo Factory and more

Fare: adults 200 yen; children 100 yen

One-day pass: adults 750 yen; children 380 yen (on sale and valid only during the bus operation period)

A common-use one-day card is also available (see below).

[ Ticket outlets → Chuo Bus Terminals (Sapporo, Sapporo Ekimae, Asabu, Fukuzumi and Oyachi), on board the Sapporo Walk bus, Sapporo TV Tower **C-3** **D-4** ]